

EMPLOYEES' RETIREMENT SYSTEM (ERS)
2000 MEMBER STATEMENT
Frequently Asked Questions and Answers

The Member Statement is the result of our efforts to computerize your historical records at the ERS. Your original paper records are still intact and will be used to research and correct any errors or discrepancies in your computerized data.

The following information was prepared in response to inquiries regarding the 2000 Member Statement. It does not constitute a legal document or contract and is subject to change.

1) Why doesn't the 2000 Member Statement reflect current changes and updates such as beneficiary changes and service that I acquired or purchased?

- The 2000 Member Statement reflects data from your files *as of June 30, 2000*.
- Any changes or updates that were done after June 30, 2000 are NOT reflected in the 2000 Member Statement. They will be included in your 2001 Member Statement which will be issued in the next few months.
- Likewise, any changes or updates after June 30, 2001 will not appear until the 2002 Member Statement.

2) Why does my 2000 Member Statement only have 1 year of service credit?

- If you submitted a yellow Correction Sheet regarding an error on your 1999 Member Statement and your inquiry is still pending, the 2000 Member Statement only reflects the *one year of service credit since the 1999 Statement from July 1999 to June 2000*.
- Once your 1999 Member Statement inquiry is resolved, your future Member Statement will reflect total updated service credit.

3) I submitted a yellow Correction Sheet regarding an error in my service credit on the 1999 Member Statement and was notified that the error was corrected. Why is the correction not reflected on my 2000 Statement?

- If your inquiry was resolved *after* June 2000, the corrections or adjustments do NOT appear on your 2000 Member Statement because the 2000 Member Statement only reflects information *as of June 30, 2000*.
- The corrections or adjustments will be reflected on your 2001 Member Statement which is scheduled for distribution within the next few months.
- The 2001 Member Statement will reflect information as of June 30, 2001.

4) Why are my years of service on the ERS retirement estimate different from the 2000 Member Statement?

- The 2000 Member Statement reflects service credit through June 30, 2000 while the estimate projects service credit to the retirement date.
- If you received an estimate with a retirement date after June 2000, you should refer to the service credits on your estimate instead of the 2000 Member Statement.
- The Member Statement is the result of our efforts to computerize your historical records at the ERS.
- Your original paper records are still intact and were used to calculate service credit for your estimate. They will also be used to research and correct any errors or discrepancies in your computerized data.

5) I am a Noncontributory member – why does my 2000 Member Statement say ‘Not Applicable’ for Beneficiary?

- The laws of the State of Hawaii specify that a Noncontributory member’s beneficiaries are the surviving spouse or reciprocal beneficiary, and dependent children under age 18.
- You do not have to designate a beneficiary for any ERS death benefit because the beneficiaries prescribed by law will receive the benefits.

6) What should I do if my 2000 Member Statement is wrong?

- If your address is wrong, write to the ERS with the correct information. This should be done anytime your address changes.
- If you are a Contributory member and wish to update your beneficiary, obtain the necessary form from your Personnel Office or the ERS.
- *ALL other corrections will not be addressed at this time.*

7) Can the ERS correct the error on my 2000 Member Statement now?

- *No. You will be given an opportunity to report any errors to the ERS once the 2001 Member Statement is issued within the next few months.*
- Please be patient and wait for the Correction Sheet that will be provided with the 2001 Member Statement. You can report any error or discrepancy at that time for review, research, and correction by the ERS.
- The Member Statement is the result of sustained efforts to computerize your historical records at the ERS.
- The ERS continues to maintain your original paper records during this transition period and will use them to research and correct any errors or discrepancies in your computerized data.
- If you are retiring within 9 months and need an estimate or are terminating employment and need to determine if you are vested for a retirement benefit, contact the ERS for assistance.